



CHIEF EXECUTIVE OFFICER'S REPORT

MARCH 2013
REVIEW OF THE 2ND QUARTER, FY 2012-2013

A REVIEW OF THE LIBRARY'S FINANCES

For the six month period ending 12/31/2012, we have expended and encumbered a total of \$4,315,894 which represents 41.6% of the total budget of \$10,367,009. The Library has also collected 50% of revenue owed from the City of Harford and 33% of revenue for the Special Funds account.

	Revised Budget	YTD Revenue	YTD Expense	Encumbrance	Available Budget	PCT Used
Fund 2012 (Operating)	8,215,000	4,107,499.98	3,600,733.00	0.00	4,614,267.00	43.8%
Fund 2014 (Special Funds)	2,152,009	692,552.01	643,664.73	71,496.55	1,436,848.14	33.2%
Total	10,367,009	4,800,051.99	4,244,397.73	71,496.55	6,051,115.14	41.6%

LIBRARY AND PUBLIC SERVICES

Downtown

The downtown library offered a variety of programs and learning opportunities targeted to a broad range of audiences. These programs were offered in collaboration with several new library partners.

Programming

During the second quarter, The *Center for Contemporary Culture* continued to offer a variety of arts and cultural programs. Program highlights include:

- *Global Lens 2012*, a global film series of ten critically acclaimed cinematic works from around the world, featuring award-winning narrative films from Albania, Argentina, Brazil, Columbia, Iran, Iraq, Morocco, Rwanda and Turkey. This new films series was presented in partnership with the Global Film Initiative.
- Best-selling novelist Stewart O’Nan, author of *The Odds*.
- *Videocello*, an interactive video improvisation featuring electric cello and computerized video animation

- Book talk and signing with A.M. Homes, author of *May We Be Forgiven*
- Book talk and signing with B.A. Shapiro, author of *The Art Forger*

The *Center for Contemporary Culture* continues to be a highly sought-after space in the greater Hartford area. Some of the other events held in the *Center for Contemporary Culture* during the quarter were:

- The Hartford's U.S. Paralympic Athlete Community Roadshow
- NBC Connecticut Weather Roadshow

One Book One Hartford

From October 1 – November 10, 2012, Hartford Public Library featured *A Wreath for Emmett Till* by Marilyn Nelson as its *One Book One Hartford* selection. Hartford Public Library staff developed 20 programs attended by 625 people across all ten library locations. Library staff designed four exhibits, facilitated six book discussions and presented nine film screenings to compliment the *One Book One Hartford* theme. The six week long program culminated with an author event and book signing featuring Marilyn Nelson.

The *Center for Contemporary Culture* hosted a variety of events in support of *One Book One Hartford*, notably an open forum titled “Jim Crow Laws and Racial Segregation in America,” a community discussion about Jim Crow laws and their impact on society and the court system in America. The *Center for Contemporary Culture* also hosted “Let Freedom Sing,” featuring stories and songs of liberation and hope about the Underground Railroad, the Jim Crow era, and the Civil Rights Movement, by the renowned musical stylists “Nzinga’s Daughters.” A community forum and panel discussion, “Where Are We Now?” brought together a diverse crowd to discuss the progression of Civil Rights in America with local community leaders.

Highlights of the other various programs and events included creative crochet workshops, creation of an Emmett Till memorial garden, poetry and spoken word events, writing workshops and many varied youth programs for children and families to learn and explore the history of the Civil Rights Movement.

Adult Services

During the quarter, the downtown library also offered a range of learning opportunities. Some highlights from the period:

Job and Career

In October, 100 people attended a festive CTWorks@HPL Job and Career Center open house with balloons and giveaways. The Library's CEO, Matthew Poland welcomed everyone and introduced several speakers, including City of Hartford's Mayor Segarra, Thomas Phillips, CEO and President of Capital Workforce Partners, as well as a client who gained employment with the help of a CTWorks@HPL career agent. The services continue to be heavily used; between October and December 1,168 people received core services, a 12% increase from the previous quarter.

Computer Classes

Computer classes and coaching sessions attracted 520 students, which is slightly more than attended in the first quarter, indicating an ongoing need by the public to learn basic computer skills. Job seekers comprise the majority of students.

Workshops

Twenty five workshops on topics of interest to job seekers were offered. Two of them, attended by 70 ex-offenders, their families, and service providers, provided information on the pardon process which is of great interest to job seekers with criminal backgrounds. Other workshops presented by experts from CTWorks covered interviewing skills and job searching strategies.

Branches

Albany

During the past quarter, the Albany Branch has seen an increase in children's programs, attendance and continued participation on a consistent basis.

It has been a full year since the branch opened and during this year we have done a lot for the Albany Neighborhood and beyond. Library services are being used by more customers. Over the course of the year, there has been a steady increase in customer

participation and as more services are being offered, the public is taking advantage of these services.

Overall, the branch is doing well. The level of adult customers visiting the library has increased and has remained constant. We average roughly 60 - 80 customers at any given time. We are really growing in various areas such as programming, attendance, outreach, library customer support and customer service. We are currently working with new and existing partners on various programs and special initiatives. We are in process of releasing various initiatives in the 2013 with the University of Hartford.

Overall, things in the Northern Cluster are going well. The communication with managers and staff is really effective. Meetings are scheduled on a consistent basis and the good work that our employees do have direct effect on the many customers we serve daily.

Barbour

In October, the Barbour branch presented a variety of programs for the *One Book One Hartford* selection, *A Wreath for Emmett Till* by Marilyn Nelson. The branch had several book discussions and showed films. One of the most popular programs, *Using Your Words* – invited participants to display inspirational and informational words that help to break racial preconceptions and prejudices people may hold and not even realize they have them.

In the 2nd quarter, the branch showed a 30% increase in circulation from 5569 to 7237. Total circulation is up 29% from 2nd quarter 2011-2012, from 6,739 to 8,667. Barbour's community is checking out more materials compared with the same quarter last year. In addition, there was a 9% increase in the number of adults visiting the branch, from 6435 in second quarter last year 2011-2012 to 7033 this year. In the youth department, attendance increased over 200% from the same period last year, from 103 to 321 children.

Barbour collaborated with FairShare North Hartford to meet the needs of area families in filling out applications for school choice. With materials and support from the Hartford Board of Education, the branch assisted 68 families by providing literature and forms;

assisting with filling out paper and online forms; and answering questions and requests for more information.

Ann Binder, branch manager, continued to do outreach throughout the community. She was asked to speak about Hartford Public Library resources to students during Capital Community College's orientation.

Blue Hills

During the past quarter Linda Kurylowski, Branch Manager has continued to host computer classes, job searching, and adult education assistance to the Blue Hills community. There has been a steady flow of customers requesting the use of library services to find jobs, learn how to use computers, and signing up for Universal online classes.

Linda and the Megan are continuously planning programs. As they continue to focus on having every child read for at least 30 minutes before going on the computers. They offer creative ways in alleviating the overwhelming patron computer usage with library resources. The Pharos computer management system was installed a few weeks before the end of the quarter. There has been a period of transition until customers fully understand the new "queue" process. Customers, as well as staff, like the new computer management system.

Linda's active committee involvement reinforces our library's voice in community decisions. Some of the groups that she works with are the Blue Hills NRZ and the Christian Activities Council. It is important to have library participation in organizations and be represented as a stakeholder in many initiatives that are happening in the community.

Camp Field

The second quarter of the fiscal year included *One Book One Hartford* programming for adults and youth. Adult programs included Creative Expression Crochet Workshop on October 3, which was the inspiration for the start of a "crochet club" which met in December to make a Christmas crochet pin and plans are underway to gather in February to make a Valentine crochet craft. Our hope is to establish a core group of

people who will meet every other month to create a crocheted item, and/or to host a series of crochet workshops that will provide a means for beginners to learn the art of crocheting. A film screening of *The Untold Story of Emmett Louis Till* was held on October 4, with a total of 12 youth and adults. One-on-one Basic Computer Instruction in English and Spanish were held on Tuesdays and Thursdays throughout the quarter, with the majority of instruction focusing on setting up email/online accounts, resume writing, and job searching. New and returning attendees totaled 22. Referrals were also made to CTWorks@HPL. Computers issues, which have recently been resolved, may have resulted in lower computer use and attendance numbers.

The Camp Field Branch expanded outreach and has partnered with the Southend NRZ, MARG NRZ, Bellizzi School, and CRT Douglas Street. The Branch was used as meeting space on November 8 for the residents of Torwood Street with MDC Project Manager and city officials to address the impact of the Clean Water Project on the trees lining the street. We congratulated Rup Bharati on his new position as part-time library assistant floater and welcomed our new security guard, Juan Flecha, who is a great addition to our staff.

Youth Services conducted activities relating to *One Book One Hartford*, including *Strange Colors*, a mask-making activity, on October 17; *The Sentimentality of Plants* on October 4, and excerpts read aloud from *A Wreath for Emmett Till* followed by the construction of paper wreaths. Homework Club was conducted throughout the quarter, averaging approximately 60 students per week, along with afterschool enrichment activities. Seasonal stories were read aloud followed by arts and crafts activities, such as decorating mini-pumpkins and making Christmas star ornaments. Informal crochet workshops provided instruction in basic crochet stitches and how to make a scarf. Several youth participated in the holiday card-making contest, and two of the winners, Destiny Mayes, age 5 and Cynthia Huertas, age 7, came from the Camp Field Branch. Early literacy programs included open story times held on Monday and Tuesday mornings, with weekly attendance by a local home daycare provider with children ages 1 – 4 and preschool classes from CRT located on Douglas Street. The children also registered for library cards.

Dwight

The Dwight Branch library had its soft opening on November 7, 2012, and its grand opening on December 3, 2012. The grand opening was a great success with over 150 adults and children in attendance.

The event opened and ended with a song by the students of the Parkville Community School grades 2-5. Speakers included Matt Poland, CEO, Hartford Public Library; Hartford Mayor Pedro Segarra; John Rossi, chief of staff of the Hartford district office of Congressman Larson; Dirk Olmstead, principal, Parkville Community School; David Morin, president, Parkville Revitalization Association, and Thea Montañez, president, Hartford Public Library Board. Children's programs began at 3 p.m.

The staff has begun and will continue to reach out to the community organizations. The Community has been anticipating the opening of the branch and has showed a lot of excitement towards all the changes.

Youth programming and attendance began to increase and so did the number of children's items being checked-out after the branch opening. Maria Susaya fully established direct contact with all family resource centers, daycares and head start programs. By the end of the month the number of returning customers increased and new customers began to visit the library and obtain library cards. For the month of December it became apparent that our demographic had changed as well, the staff has noticed an increase in African American patrons but we still have a steady flow of Latino patrons. The grand opening was a great success. For children activities we had face painting, craft activities, and reading with Ronald McDonald. In the mornings, we have story time with centers from the neighborhood: CRT, Our Lady of Fatima, and Pequenin daycare center. In addition, we were able to establish contact with the Family Life coordinator Carmen Morales. We are exploring the possibility of a parent/child program at the library. Every day there is Homework Help and Fun Fridays, it includes watching movies and craft activities. At around 2:45 p.m. we have our afternoon rush with parents and children coming to the library for programs, new library card applications, renewal of library cards, returning and checking-out library materials.

Goodwin

The branch had lots of programming in October with *One Book One Hartford* featuring the book, *A Wreath for Emmett Till* by Marilyn Nelson. Highlights included:

- Documentary film, *The Untold Story of Emmett Louis Till* in the branch (Oct 2) and Avery Heights (Oct 10). Attendance was 8 and 11.
- *Use Your Words* exhibit in the branch
- Book Discussions at The Retreat (Oct 9), in the branch (Oct 15), and at Avery Heights (Oct 24). Attendance was 16, 8, and 5.
- The Sentimentality of Plants (Oct 22). Attendance was 4 adults and 10 teens.
- Creative Expression Crochet Workshop (Nov 5). Attendance was 2 adults and 5 teens.

Branch Manager, Irene Blean collaborated with Avery Heights to do several book discussions on the following titles:

- *Unbroken* by Laura Hillenbrand (Oct 3)
- *Wild* by Cheryl Strayed (Oct 24)
- *Those Who Saved Us* by Jenna Blum (Nov 28)
- *Following Atticus* by Tom Ryan (Dec 19)

Total attendance for all the book discussions was 32.

Book displays continue to inspire customers to borrow:

- Banned Book Week (Week of Oct 1)
- Emmett Till books and other books giving background history of the times for One Book, One Hartford (Oct-Nov)
- Staff's Favorite Books
- Civil War

In October, there were 20 youth programs with a total of 332 participants. A total of 74 teens participated and interacted in the new gaming activities. 119 kids and 23 adults participated in 7 toddlers and preschool activities. Moylan early release on Wednesdays brought in energetic youth to the branch. The "Sentimentality of Plants" drew the attention of the teens, resulting in them asking curious minded questions of the various

plants in the United States and around the world. A total of 10 teens and 4 adults attended.

In November, the memory quilt was fun for the kids as they came up with their own patterns. A total of 18 kids and 4 adults participated. Cecil attended the Kennelly family literacy program in the evening. Library card forms and other library information were distributed amongst other activities, like the school marching band. A total of 250 participated.

The *National Cookie Day Celebration* brought in preschoolers and adults caregivers to munch cookies after every story hour. A total of 131 kids and adults participated.

The year 2012 was a great one with lot of expectations for 2013. The staff of Goodwin Branch had worked with a great amount of team work and people's skills.

Mark Twain

During this second quarter the Mark Twain Branch has continued to build connections with the Academies within Hartford High School as well as the surrounding community. The library has focused efforts on strengthening the programming aspect as well as increasing the numbers of customers served on a daily basis. Library Manager, Michelle McFarland has done a great job in working with her staff to try new and innovative ways to accomplish these goals.

We focused on increasing the visibility of library programs and collaborating with new partners. Some of the new programs included initiatives with the American Place offering free English classes, Welcoming America Events with the Asylum Neighborhood community leaders, and the One Book, One Hartford events that took place in the beginning of the quarter. The Library has been increasingly used by Hartford High School in a variety of ways which include professional development, board meetings, teacher orientations, group tutoring as well as district wide meetings just to name a few.

In addition to providing in-house library services, which include a vast array of innovative programming, the Mark Twain staff provides various offsite visits and continued to provide a library presence at monthly community organizational meetings. These groups

include the Twain/Stowe House, South Marshall Street, West Middle and Noah Webster Middle schools. Mark Twain staff has begun planning G.E.D. Programming, tutoring sessions with school athletic departments, and a list of new programs for 2013. As the focus continues on needs of the customers, we will see continued success in our library program and services.

Park Branch

The Park Branch continues its Basic English Conversation classes on Monday evenings. They have been very successful. Since the classes started, 128 adult learners consistently visit the branch to use our electronic resources to pursue their educational goals. Our Spanish basic computer classes are well attended and the service is now advertised by word-of-mouth. Former students refer their friends.

On October 10, the Park Branch, in collaboration with the Compass Program at Burns Latino Studies Academy, screened the film, "Frog Hollow: the Immigrant/Migrant Experience." The film was well-received by the community. A mural commemorating agriculture and healthy eating was painted on an outside wall of the branch beginning on November 5, continuing toward the goal of making the library, "A place like no other." This project was created in the neighborhood through cooperation with the Billings Forge community.

At Park, 10 students from the neighborhood participated in the Frog Hollow Film project. They each were awarded \$100.00 gift cards to Wal-Mart to purchase school supplies. Linda Montanez's outreach efforts to Sanchez School, Burns Latino Academy, Burns Early Learning Center and the Mitchell House have resulted in a 110% increase in use of our Youth Fiction Collection and a 198% increase in our Youth Paperback collection. During October, the branch offered several programs for *One Book One Hartford*. One of the most popular programs was the *Creative Expression Crochet Workshop*. Staff member Martha-Rea Nelson came to the branch to read from *A Wreath for Emmett Till* by Marilyn Nelson and taught many of those attending how to form an eternity scarf from a few basic stitches and large crochet hooks. Many of the programs were fun and informative.

Ropkins Branch

The quarter started with a number of programs for the *One Book One Hartford* selection, *A Wreath for Emmet Till* by Marilyn Nelson. One popular program, *Strange Colors*, children in the branch listened to poems from the book and then created masks using colors and other craft supplies to illustrate how they feel at times. Seventeen Homework Club children displayed their masks on a support beam in an open area where they could be seen. Book discussions were also held at the branch.

The Ropkins branch has shown an increase in circulation by 4%. We have also seen an increase in adult customers during the quarter. A few community groups held meetings at the branch. The meetings gave staff the opportunity to inform the groups about the services that are offered at the library. The Writers Club, which meets at the library several times a year, held two programs and are now on a winter break. The club will begin again in the spring.

Hartford Food Systems – The North East Farmers Market, ended on October 31. It was a very good collaboration and we are looking forward to continue working with Hartford Food Systems later this year.

During the holidays, the Ropkins staff cooperated with the Family Resource Center at Sand School and hosted their holiday luncheon and gave a tour of the branch. We are grateful to have a new security guard at Ropkins. Carolyn Hickman became the security guard at the Ropkins Branch on October 23. We hope that the new security guard will be another great role model for the patrons and an authoritative presence for all branch users.

The American Place

Citizenship Education

We continue to exceed the anticipated outcomes for student class enrollment: the goal was 65 and we enrolled 82. We have also exceeded our goal of 20 LPRs who passed the test: 32 students passed the test and 37 students, at minimum, have submitted their applications.

ESOL Service Expansion

Hartford Public Library was awarded CDBG funding for the Parkville Neighborhood Revitalization Strategy Area – English as a Second Language program. Over the course of the year 60 Hartford residents who work or reside in the neighborhood must be enrolled into the program and demonstrate literacy gains. Classes are planned for the Dwight branch and the adjoining Community Center.

ESOL Field Trips

Field trips continue to be a successful strategy in helping students contextualize information for which many may not have points of reference. Class tours of City Hall and the Capitol remain a staple; but new and very well received this year, was a visit to the Wadsworth Atheneum's 39th Annual Festival of Trees. On this special occasion, holiday traditions from around the world were celebrated which proved to be an authentic *Freedom of Worship* learning experience sparking students' interest and understanding of tolerance.

Asylum Hill Welcoming Event

A very successful welcoming event was hosted at the Mark Twain Branch on Saturday, November 10. Coordinated in collaboration with the Asylum Hill Neighborhood Association (AHNA), the event's main purpose was that of encouraging relationship building and community conversations among Asylum Hill new arrivals and long term residents. Over 80 adults and children attended; nationalities represented hailed from all corners of the world, notably, Burma, Nepal, Bhutan, and Africa. The event is part of the IMLS Grant funded project promoting immigrant civic engagement. Further planning is underway for a follow-up event in May.

Muslim Journeys Bookshelf

The Hartford Public Library has been selected to receive the Bridging Cultures Bookshelf: Muslim Journeys from the National Endowment for the Humanities (NEH) and the American Library Association (ALA). The program aims to familiarize public audiences in the United States with the people, places, history, faith and cultures of Muslims in the United States and around the world. Twenty-five books and 3 films comprise the Bookshelf including: *Islamic Art: Mirror of the Invisible World* (2011), *Prince Among Slaves* (2007), and *Koran By Heart* (2011).

Bridging Cultures: Book Discussions

CT Humanities approved continued funding for TAP's Bridging Cultures Book discussion groups. The existing group which focused on Muslim Worlds will shift discussions to a broader immigrant experience focus. Upcoming titles include: *Persepolis* by Marjane Satrapi; *Acts of Faith: The Story of an American Muslim* by Eboo Patel; *From the End of the Earth* by Steven V. Roberts Roberts; *Strength in What Remains* by Tracy Kidder; *Little Princes* by Conor Grennan; *The Clash of Civilization over an Elevator in Piazza Vittorio* by Amara Lakhous. A second new group will be introduced with a focus on Latino authors and will be conducted entirely in Spanish.

Youth and Family Services

Activities

The Youth and Family Services Department has established several new initiatives in the second quarter. Youth has streamlined their collection development plan, assigning subject categories to individual librarians in an attempt to gain subject expertise in research and collection purchases. Youth staff submit online lists in their categories, they are approved, and branches fill in their choices in a purchasing grid. This ensures that the most qualified person makes materials selection, while allowing branch staff to determine the number of materials needed. A strict collection schedule ensures timely purchases in each area.

Youth was very active in the Dwight branch opening, providing many activities for children. Maria Susaya presented craft programs, a graffiti face-painting artist, and several games and activities. Children were invited from the Sand School and the neighboring community. Ms. Susaya has noticed changes in the youth that come to the branch, with an increase in African-American children in addition to the strong Latino population, and has made many new cards for children.

Youth staff has continued to go out into the community. The youth staff averaged about 14 preschool and child care visits each month in each branch (a range of 8-40 visits at each branch). Staff speaks at local schools and family centers, and provides help to local organizations. Youth programs focus on the core competencies stressed at the public schools. Teen Leader Alisha Holley joined the staff at Blue Hills in December.

Ms. McClure has been very active in activities that relate to youth at both the library and in the community. She continues in her role as Chair of the Hartford Campaign for Grade-Level Reading Summer Learning Group, and participates in organizational planning. She has established relationships with many Hartford Public Schools staff, and is invited to meetings with the public schools, community schools, and other educational organizations. Ms. McClure was a guest reader at the HPS Jumpstart Read for the Record on October 4, and spoke at a televised press conference.

Ms. McClure has participated in CLC roundtables, written an article on wordless books for Connecticut Parent magazine, represented the library (along with 2 partners) at the Achieve Hartford Community Spelling Bee, and written material for the Fall Appeal.

Ms. McClure also leads efforts on the Itty Bitty City work project, which will create an early learning lab at the Downtown Branch for children 0-8 and their families. She has worked with architect James Bradberry from James Bradberry Architects and a library working group to establish goals, objectives, IBC plans, and a schedule for implementation. Working group participants include Elena Trueworthy from the Hartford Area Child Care Collaborative, Stacey Youmatz, Lead Teacher for Early Childhood from the Hartford Public Schools, and Jane Crowell, from the city of Hartford Department of Families, Children, Youth, and Recreation, as well as four youth staff librarians.

Programs

The Youth and Family Services Department has provided many educational youth programs in the second quarter. During the One Book program, celebrating *A Wreath for Emmett Till*, Ms. McClure taught two programs for teens and adults, "Meter Madness," on poetry in the world today. Teens also created a bio-poem at each library branch that described their ideas on racism. Twain youth created diversity wreaths, Blue Hills youth created a "river of words," and every branch created masks for a program called "Strange Colors," a juried exhibit that accepted masks from both children and area artists that expressed feelings on color. This exhibit was very well received, and brought in masks from area schools and art collaboratives in addition to the branch programs.

In December, area schoolchildren from Central Baptist Daycare and Betances Elementary school were treated to the Sam Pasco Band Family Holiday Musical

Festival. This program was warm, fun, and interactive, as children had a fantastic time listening to a rich variety of holiday favorites. Children marched, rang bells, clapped, and sang to the music.

Other special programs include the Latino Film Festival for young children, Teen Read Week, which featured an essay contest on lost books, a library-wide Harvest festival with a pumpkin for every child, and chess classes provided by a local chess master. During the election, every branch supplied programs on voting called "Vote for Books," where youth cast votes on their favorite titles (*Captain Underpants* and *The Hunger Games* were the winners!) and had their fines eliminated by doing an information search and quiz on the national elections. Children competed to make the annual library holiday card, and 3 children received art materials for wonderful submissions. Branch youth competed to make gingerbread houses, and regional families attended a First Night program on New Year good luck traditions and traditional storytelling. In a special event, all branches made snowflakes to decorate the new school of children surviving the Newtown shooting disaster, and these snowflakes were mailed to the school and hung up with others from around the country in school halls.

Collaborations

The Youth and Family Services Department collaborated with the State Department of Education's Regional School Choice Program, becoming a major service center for Open Choice information (a program that allows students to choose schools out of their district). Ann Gaulin, consultant to the Department of Education, trained all youth staff on program requirements, application procedures, transportation information, and customer service needs, and provided information and applications for displays at all branches. Youth also worked with Lourdes Fonseca from Achieve Hartford, receiving training on all Hartford Public Schools Choice program issues, including student, parent/caregiver, and application issues. Youth staff have guided many families in this process, and we have become a major center in the community for public assistance, as families trust us with their many information needs. Indeed, many parents only consulted with library staff as they consider them approachable and friendly, permanent parts of the community.

Youth has also collaborated with Triple P, the **Promoting Positive Parenting** training service provided by the Connecticut Department of Social Services, the Connecticut Children's Trust Fund (CTF), and the Hartford Foundation for Public Giving. Several youth staff have been trained on assisting children 0-12 and their families, with more scheduled to complete training in the new year.

Grants

The Youth and Family Services Department worked on many grant projects in the second quarter. Ms. McClure wrote a grant for YOUmedia funds for the Fund for Greater Hartford, describing YOUmedia functions and the community need. Work is proceeding on funding the 2013 Summer Reading Program, with grants submitted to New Alliance, the Association for Library Services to Children (ALSC/BWI Grant), and the American Library Association (ALA Loleta D. Fyan Grant). The department is pursuing funds from other sources, including foundations and city and school departments. Ms. McClure is also pursuing funding possibilities involving organizations involved with the National Campaign for Grade-Level Reading. Ms. McClure has submitted reports to summer reading funders as well as Teen Leader funders.

This department was granted funds for Teen Leader positions in the Homework Clubs from both the McPhee and Fisher Foundations, at \$5,000 each.

Community Development and Civic Services

Progress was made in the 2nd quarter in developing the Center for Civic Engagement (CCE). The CCE includes several interrelated components: *HartfordInfo.org*, *Hartford Matters* (a series of public programs on community issues developed in collaboration with media partners), *Hartford Votes*, *Hartford Listens* (a series of structured, facilitated community dialogues designed to engage diverse groups on critical civic issues, resulting in an action agenda), and *Hartford Acts* (partnerships and community compacts to move forward the action agendas developed in Hartford Listens). The purpose of linking these five components together as the CCE is to foster and capitalize on the synergistic relationships among them and thus achieve greater outcomes. The CCE has the potential to ultimately create a framework for a community change process, foster the development of a community vision, contribute to creating a stronger and more

successful community, and establish a civic engagement model for urban public libraries.

During the 2nd quarter the Library made progress in launching the Community Information Hub project, for which we received a grant from the Hartford Foundation for Public Giving to work in partnership with the Foundation, CT Mirror, and WNPR. Everyday Democracy will also participate. The project includes several activities that will intersect with each component of the CCE. The Library's particular focus will be on activities that will form part of the *Hartford Listens* and *Hartford Acts* initiatives. As part of the project the Library posted a full time Community Dialogue Coordinator position in November. Interviews will be conducted after the first of the year. Monthly planning meetings including all project partners also began in the 2nd quarter.

Implementation of the Latino Voter Engagement project continued in the 2nd quarter within the *Hartford Votes* initiative of the CCE. A grant was received through the Library Services and Technology Act (LSTA) program administered by the Connecticut State Library in support of the project. The goal of this one-year project (July 1, 2012 – June 30, 2013) is to increase voter engagement in Hartford's Latino community, which historically has been very low. Several activities took place in the 2nd quarter. Over 250 Hartford Latinos were registered to vote. A candidate forum for State Representative candidates was held on October 15, drawing an audience of 110. A Voters Guide was produced in Spanish and English and over 2,500 copies were distributed. A neighborhood canvass was conducted through which conversations were held with nearly 200 households in Hartford neighborhoods. These households were contacted again a day or two before the November 6 election to remind them to vote. All project activities and materials are non-partisan and conducted or produced bilingually in collaboration with the Hartford Votes~Hartford Vota Coalition, which includes thirteen non-profit organizations and government agencies committed to increasing voter engagement in Hartford.

Work continued during the 2nd quarter on implementing the IMLS-funded project on immigrant civic engagement, particularly on activities that are part of the *Hartford Listens* and *Hartford Acts* initiatives within the CCE. The project includes two community dialogues, intended to both build relationships among immigrants and the receiving

community and to foster community action. The first dialogue, *Creating a Vibrant Hartford: Adult Learning as a Pathway to Change*, is now well into the action phase. Three action groups were created as a result of the community dialogues. On December 4, the action groups and others gathered to hear presentations from the groups on their progress. Over 40 people attended the event. One group is working on establishing a Time Bank in Hartford. A Time Bank is a reciprocal service exchange through which people can share time and talent while building community and relationships. Another group is working on bringing the Learner Web to Hartford. The Learner Web is an online learning system for adults, first developed at Portland (WA) State University. The third action group is exploring possible solutions to the challenge of getting one's credentials and experience from a foreign country recognized in the U.S., a problem experienced by many immigrants.

For the second dialogue we are employing a neighborhood-based approach as a way to draw in more grassroots Hartford immigrants. We are focusing on the Asylum Hill neighborhood due to its diverse population and because the Library has strong existing relationships with community organizations in the area. A series of planning meetings have been held since June. In November, over 80 people attended a Welcoming Event that was intended to bring people together and introduce them to the community dialogue concept. Planning will continue in the 3rd quarter, culminating in a community dialogue in May.

HartfordInfo.org, another component of the CCE, continues to receive over 10,000 visits per month. Some of the notable documents added to the site recently include: *We Did Not Know How Bad It Was: Connecticut's Great Recession - A Steeper Hill To Climb*; *Dental Services For Adults In The HUSKY Program: Utilizations Before And After Major Program Changes In 2008*; *The State Of Working Connecticut 2012: Employment, Jobs And Wages In The Wake Of The Great Recession*; *Protecting Kids, Preventing Crime: Creating A Fair And Effective Juvenile Justice System*; *Helping Over-Age, Under-Credited Youth Succeed*; *Hartford Public Schools CMT and CAPT Performance Overview, District-Level Analysis, 2012*. In addition, the Neighborhood Profile Pages on the site were updated to include Census 2010 data. Videos added to the site recently include *Hartford Registrars of Voters Primary Candidate Forum* (July 18); *Hartford State Representatives Primary Candidate Forum* (July 31 and October 15), and *Connecticut*

Mirror Education Forum on the Achievement Gap (October 22). An important piece of hardware that supports HartfordInfo.org is the Google Appliance, a device that allows the Google search engine to be integrated into the web site and results in better service to users. After several years our Appliance is no longer functional and will cost \$3000 to replace. We are in discussions with the Connecticut Health Foundation to fund the acquisition of a new Appliance and should know the result early in the 3rd quarter.

On November 26, the Resident Leadership Program (RLP) Graduation was held at the Library and was attended by over 50 people. The RLP is a ten session program that offers neighborhood residents the opportunity to develop their leadership skills. The program helps fill a significant need to build leadership capacity throughout Hartford's neighborhoods. The Library offers the RLP in collaboration with Mutual Housing Association.

Several other public programs were held in the 2nd quarter. Three programs were presented in partnership with Hartford 2000. On November 20, there was a presentation on Disposition of City Owned Land in Farmington which drew an audience of 58. On November 28, 85 people attended the latest program in the *Understanding City Services* series. This program focused on the Development Services division. On December 5, a program was held on the Capital Region Development Authority. Over 50 people attended.

On October 1, the Library held a Banned Books program in collaboration with the American Civil Liberties Union and the Law and Government Academy at Hartford Public High School. Attended by over 40 people, the program was moderated by John Dankosky of WNPR. Readers included Dr. Christina Kishimoto, Superintendent, Hartford Public Schools, Secretary of the State Denise Merrill, Hartford City Councilwoman Cynthia R. Jennings, Luis Caban, recently retired Executive Director, Southside Institutions Neighborhood Alliance, Deacon Arthur Miller, Director, Office of Black Catholic Ministries for the Archdiocese of Hartford, and Tiffany Mitchell, Senior at Law and Government Academy.

Readers Services

Lending

System wide circulation of physical materials increased (+5%) last quarter over the same period last year, continuing the trend of small and steady growth. Downtown adult activity was stable; a decrease in book circulation was offset by greater media activity, which was also observed in the branches. Neighborhood locations accounted for the actual gain, and because Dwight was closed last year at this time, much of the jump was recorded there. Other sites with notable increases are Barbour (+23%), Albany and Ropkins (+15%), and Camp Field and Goodwin (+13%), which indicates that community librarians are in tune with their customers' interests. When e-resource statistics for books and media are added to the numbers, all circulation activity registers as a (+14%) gain. The library was just getting on board with the digital collections last year at this time, so there is no comparative data as yet.

The Library now has 58,880 registered borrowers, an increase of (+3%) this quarter; 85% are Hartford residents – a percentage that has remained consistent for the past two years - and almost 1,000 have registered online. The numbers in the 20-34 year-old bracket continue to grow; that category now contains virtually the same number as in the 35-64 range for the first time since we've been tracking this demographic with patron records.

Collection and Technical Services

The library's most recent digital collection – magazines – has generated interest and enthusiasm from customers who have discovered that having current titles delivered instantly to their computer or mobile device and keeping them as long as they choose is a great way to receive information and satisfy their varied interests. Currently only a small percentage of our customers are taking advantage of our e-resources, but the numbers are steadily increasing and we will enhance efforts to raise awareness of this growing area of library service. We monitor new industry developments, pricing models, and vendors to expand offerings and maximize our collection dollars.

Our customers continue to check out multimedia and traditional print titles by the thousands, so we work to create a balance based on service, programmatic needs and the evolving interests of the population we serve. We are sometimes surprised by

activity reports listing the most popular titles. Fiction favorites are books written by bestselling authors with large national audiences, followed closely by the growing number of urban fiction offerings. Traditional nonfiction favorites include biography, self-improvement, relationships, and cooking; the most active collections are those that support adult learners: GED, math, grammar and citizenship.

ARTS, CULTURAL AND HERITAGE PROGRAMS

Hartford History Center

Hartford History Center continues to focus on its three grant-funded projects. They are: “Hartford, the Making of a City, 1900-1930,” a project funded by the Greater Hartford Arts Council that includes the digitization of more than 2,000 glass plate negatives of Hartford streets at the turn of the 20th century; the Institute of Museum and Library Services (IMLS) “Sparks! Ignition” grant-funded project to create an electronic field guide to Keney Park; and “Digitization 101,” the development of a program that will help libraries and cultural and heritage organizations around the state to better understand best practices related to the creation, management and preservation of digital objects. This pilot program is grant-funded by the Connecticut State Library’s LSTA (Library Services and Technology).

The City Parks Collection, the Bob Steele Collection and the Caroline Hewins Holiday Card Collection finding aids are now fully accessible through the library’s online catalog as well as off the Hartford History Center website’s (available at this link - http://hhc.hplct.org/?page_id=940).

As part of the Hartford History Center’s February programming of issues and literature key to African American life, Stan Simpson of Fox CT led an informal discussion on the classic autobiography of black abolitionist and leader Frederick Douglass. “The Narrative of the Life of Frederick Douglass” was first published in 1845, and is a short, hard-hitting classic by a man who escaped enslavement to become a national and world leader in the fight for black emancipation. Stan, who was a writer and columnist for *The Hartford Courant* for 20 years, currently hosts “The Stan Simpson Show” on Fox CT, and was the founding director of the Hartford Journalism & Media Academy at Weaver High School in

Hartford. The book discussion was well attended and generated a lively dialogue among participants.

Independent historian and Pulitzer Prize nominee Anne Farrow discussed the story behind “Ghost Ships: Connecticut, the Slave Trade & Human Memory,” to be published by Wesleyan University Press in 2014. Anne followed a set of slaveship logs from New London to Sierra Leone, West Africa, and rebuilt a long-missing chapter from the story of Connecticut. Co-author of “Complicity, How the North Promoted, Prolonged and Profited from Slavery” (Random House/Ballantine Books, 2005), Anne shared her research and photographs from an abandoned slave castle in West Africa as she explored a forgotten history. More than 50 people attended this Sunday afternoon program that allowed for a robust question and answer period.

The program featuring Connecticut-based poet Kate Rushin, author of the award-winning poetry collection “The Black Back-ups,” was cancelled due to bad weather and was rescheduled for Tuesday, April 9. Kate will lead a discussion on the work of former national Poet Laureate and Pulitzer Prize winner Rita Dove. Also rescheduled due to inclement weather, artist Robert Charles Hudson will lead his workshop on card making for a Saturday in April, moving from the Valentine theme as originally planned to a poetry-inspired project to celebrate National Poetry Month in April.

Additional programs held this quarter in the Hartford History Center include three class periods with Capital Community College’s capstone students, all of whom are working on research projects having to do with Hartford immigrants. These history center programs are tailored for the college as part of the National Endowment for the Humanities grant-funded initiative – the “Hartford Heritage Project.”

With respect to Center staff, University of Rhode Island graduate school intern Jennifer Chretien has joined the Hartford History Center for the Spring 2013 semester. Jennifer was instrumental in researching Valentine history and in developing the Valentine exhibit currently on display in the 3rd floor administration gallery.

The Brenda Miller, Hartford History Center curator, was asked to speak at the Connecticut Library Association’s 2013 conference on “Creative Wisdom: Best Practices

for Older Adults Grants and Projects.” The invitation from the Connecticut State Library acknowledges the quality of programming produced at Hartford Public Library with respect to its work with older adults, in particular the “Arts and Archives” programming and “Cooking It Up: Hartford, Health and History.”

Additionally, Brenda will speak at the American Association for State and Local History’s annual conference in late September 2013 in Birmingham, Ala. on “Digital Collections 101: Creating a Digital Presence For Your Museum.” She will present along with her collaborators – the Connecticut State Library, Connecticut History Online and the League of Connecticut History Organizations - on the success of the Hartford History Center’s grant-funded project to assist small and medium size heritage organizations statewide to better understand how to create and maintain digital collections.

For Hartford History Center exhibitions this quarter, “See Real Women, Really See Women” was loaned to Goodwin College for the academic 2012-2013 school year; and, the “There’s a Map for That,” exhibition, done in partnership with *Connecticut Explored*, is currently up at the Old State House.

“Hartford Times, Voices of Change” created to complement this fall’s One Book, One Hartford program – in on view in the downtown library throughout Black History Month via the kinetic wall. It is also on exhibit on [Connecticuthistory.org](http://connecticuthistory.org), an online program of Connecticut Humanities, in an electronic format for greater dissemination and can be viewed at this link - <http://connecticuthistory.org/hartford-times-voices-of-change/> .

The Center worked in partnership with the Jewish Historical Society of Greater Hartford to create “The Downtown Hartford Experience 1930’s – 1960’s” which will be on display at the Jewish Historical Society through March 2013.

At present, the Center has two exhibitions up in the Hartford History Center and in the 3rd floor gallery space – “Mulberry Street – Seasons in the Snow” – an exhibit meant to evoke seasonal memories of Hartford amid snow and snowstorms and famous blizzards of the past and “History in a Heart,” a wonderful show of antique Valentines collected nearly a century ago by pioneering city librarian Caroline M. Hewins. As with “Hartford Times, Voices of Change,” this exhibition is also available digitally on

Connectiuthistory.org, an online program of Connecticut Humanities, available at <http://connecticuthistory.org/history-in-a-heart/> .

DEVELOPMENT

Grant Status

Pending – Grant applications with a total request of \$71,000 are pending approval. The Library has been nominated for Institute for Museum and Library Services 2013 National Medal for Museum and Library Service. The National Medal honors outstanding institutions that make significant and exceptional contributions to their communities. Selected institutions demonstrate extraordinary and innovative approaches to public service and exceed the expected levels of community outreach. These organizations have established themselves as community anchor institutions.

Hartford Foundation for Public Giving (\$34,000) to further develop the YOUmedia project through a combination of consulting and visits to successful digital teen labs in the nation; Edward C. and Ann T. Roberts Foundation (\$18,400) to support four art exhibits to take place at the Library's **ArtWalk**.

Received – The Library received notification of 11 awards totaling \$169,480 from October 1 through December 31. Among the grants received are: Financial Industry Regulatory Authority Investor Education Foundation and the American Library Association (\$99,980) to fund Invest in Yourself @ Hartford Public Library which will offer a series of financial literacy workshops for families with children and for young adults in high school and college; Hartford Foundation for Public Giving Beatrice Fox Auerbach (\$20,000) challenge grant to be awarded upon the Library raising and additional \$24,000 for Library-on-Wheels; Prudential (\$10,000) in general operating support towards the Library's Sustainable Development Initiative.

Individual Giving

For FY 12-13 (7/1/12 to 12/31/12) total giving (\$25,629.23)

SAFETY AND SECURITY

The Library had eleven (11) reportable incidents in the second quarter of the fiscal year. Eight (8) reports were filed at the Downtown facility, one (1) medical report, three (3) reports of theft, one (1) assault, one (1) narcotics, and two (2) disruptive behaviors. The Hartford Police assisted with seven incidents.

Three (3) reports were filed by branches:

Albany – (1) community room was left unsecured.

Camp Field – (1) a stolen car was parked at the branch lot and put on fire.

Park – (1) fight resulted in shattering of glass window.

SECOND QUARTER MEDIA REPORT

October 1 - December 31, 2012

October 2012

Headline

Publication

Mary Anne McCarthy At Hartford Public Library ArtWalk

Hartford (CT) Courant

State History In Stories

Hartford Courant

Evento de Ciudadania en Hartford Public Library

Indentidad Latina (West Hartford,CT) (Spl)

Charla del poeta Martin Espada en Hartford Public Library

Indentidad Latina (West Hartford,CT) (Spl)

Hartford library shopping for library-on-wheels

Hartford (CT) Business Journal

Rosie Cardillicchio Sultan Imagines "Helen Keller in Love"

Wethersfield Life

Berry, Stine and Brown At Twain Event

Hartford (CT) Courant

FREE SCREENINGS

Hartford Courant

Calendar of Events

Hartford Courant

Authors Berry, Stine and Brown At Twain Event

Hartford (CT) Courant

Team Movid Wins First Place at Startup Weekend Hartford

ConntaCT.Com (New Haven,CT)

Team Movid wins top place at Startup Weekend Hartford

Stamfordplus.Com (Stamford,CT)

One Book One Hartford Selects 'A Wreath For Emmett Till'

Hartford Courant

Library- On-Wheels Campaign In Home Stretch

Hartford Courant

McCrary, Rankine Face Off In Hartford's 7th House District Race	<i>CTnow.Com (Hartford,CT)</i>
McCrary, Rankine Face Off In Hartford's 7th House District Race	<i>Hartford (CT) Courant</i>
New Children's Chess Class In Hartford	<i>Hartford (CT) Courant</i>
Novice Targets McCrary's House Seat	<i>Hartford Courant</i>
New Children's Chess Class In Hartford	<i>CTnow.Com (Hartford,CT)</i>
Child's Checkmate	<i>Hartford Courant</i>
Three Acclaimed Authors To Speak (Denis Barrone)	<i>Hartford Courant</i>
Calendar of Events	<i>Hartford Courant</i>
ArtWalk Exhibit Reflections In Dust	<i>Hartford (CT) Courant</i>
Children's Latino Film Festival	<i>Hartford Courant</i>
Dogs, Cats And Owls-Oh My! (Spelling Bee)	<i>Hartford Courant</i>
Calendar of Events	<i>Hartford Courant</i>
Reflections In Dust On Display	<i>Hartford Courant</i>
Team Movid Wins Award At Startup	<i>Hartford Courant</i>
'Ladybug Girl' Helps Students Learn	<i>Hartford Courant</i>
Standing Out At Community Spelling Bee	<i>Hartford Courant</i>
Calendar of Events	<i>Hartford Courant</i>
FREE SCREENINGS	<i>Hartford Courant</i>
Calendar of Events	<i>Hartford Courant</i>
Wallace Stevens Birthday Bash Features Jay Parini	<i>Hartford Courant</i>
Program At Library Helps People Find Work	<i>Hartford Courant</i>
Poet Jay Parini Honors Wallace Stevens	<i>Hartford (CT) Courant</i>
Hartford's iQuilt Project	<i>CBS Connecticut (Hartford,CT)</i>

November 2012

Headline

Ice Cream for the Emperor! Wallace Stevens Turns 133 at the Hartford Public Library

Calendar of Events

Jay Parini Honors Wallace Stevens

Calendar of Events

FREE SCREENINGS

Create New Worlds with Wordless Books!

Ice Cream for the Emperor! Wallace Stevens Turns 133 at the Hartford Public Library

Authors This Week: Chris Matthews Of 'Hard Ball' Speaks About His Jack Kennedy Book

Publication

CT.Com (Hartford,CT)

Hartford Advocate

Hartford Courant

Hartford Courant

Hartford Courant

Connecticut Parent

CT.Com (Hartford,CT)

Hartford (CT) Courant

The Hartford's U.S. Paralympic Athlete Community Roadshow	<i>Hartford (CT) Courant</i>
Hartford Public Library To Forgive Fines On Election Day For Those With 'I Voted' Stickers	<i>Hartford (CT) Courant</i>
Hartford Public Library To Forgive Fines On Election Day For Those With 'I Voted' Stickers	<i>CTnow.Com (Hartford,CT)</i>
!Atencion! Claves Para Votar El 6 De Noviembre	<i>Indentidad Latina (West Hartford,CT) (Spl)</i>
'Song of Books' Sculpture At Hartford Library Unveiled	<i>Hartford Courant Blogs (CT)</i>
Hartford Public Library To Forgive Fines On Election Day For Those With 'I Voted' Stickers	<i>Connecticut News - Courant.Com</i>
Hartford Public Library To Forgive Fines On Election Day	<i>Hartford (CT) Courant</i>
Voters Get Fines Forgiven	<i>Hartford Courant</i>
Sculpture Dedication	<i>Hartford Courant</i>
Startup Weekend New Haven begins Friday	<i>New Haven Register Group Blogs (CT)</i>
Hartford Public Library To Forgive Fines On Election Day	<i>Connecticut News - Courant.Com</i>
Classes, Concerts, Candidate Forums: Hartford's Public Library A Real Civic Center	<i>Hartford (CT) Courant</i>
Chris Matthews On Jack Kennedy	<i>Hartford Courant</i>
Calendar of Events	<i>Hartford Courant</i>
FREE SCREENINGS	<i>Hartford Courant</i>
Classes, Concerts, Candidate Forums: Hartford's Public Library A Real Civic Center	<i>Hartford (CT) Courant</i>
Classes, Concerts, Candidate Forums: Hartford's Public Library A Real Civic Center	<i>CTnow.Com (Hartford,CT)</i>
Library Promoting Civics	<i>Hartford Courant</i>
Brighter Within, Inc. First Annu...	<i>CBS Connecticut (Hartford,CT)</i>
Art And Soul	<i>Hartford Courant</i>
Grant Aids Library Career Center	<i>Hartford Courant</i>
John Bascom Buchanan Harrity	<i>Hartford (CT) Courant</i>
Awards Target Violence; First Niagara Honored	<i>Hartford Business Journal</i>
Hartford's Public Square	<i>Hartford Courant</i>
Is It The Weekend Yet?	<i>Hartford Courant</i>
Awards target violence; First Niagara honored	<i>Hartford (CT) Business Journal</i>
Joe Markley vs. The iQuilt	<i>Hartford Courant Blogs (CT)</i>
Hartford's iQuilt Project: The Pros and Cons of Proposed Government Spending	<i>Fairfield (CT) Citizen-News</i>

Public Meeting concerning Proposed Development of City-Owned Land in Farmington 5:15 p.m. Nov. 20, Hartford
Hartford's iQuilt Project: The Pros and Cons of Proposed Government Spending
States Face Friday Deadline On Health Insurance Exchanges; Connecticut Has Submitted Outline Of Its Plan
States Face Friday Deadline On Health Insurance Exchanges; Connecticut Has Submitted Outline Of Its Plan
Calendar of Events
States Face Friday Deadline On Health Insurance Exchanges; Connecticut Has Submitted Outline Of Its Plan
Calendar of Events
Connecticut Health-Exchange Outline Filed
Public Health Reps Garner Awards
Hartford Public Library
Calendar of Events
Vigil in Hartford for transgender violence victims
Vigil in Hartford for transgender violence victims
Vigil in Hartford for transgender violence victims
Hartford vigil will remember those killed because they were transgender
Hartford vigil will remember those killed because they were transgender
Hartford vigil will remember those killed because they were transgender
Hartford vigil will remember those killed because they were transgender
Health exchange offers chats
Vigil in Hartford for transgender violence victims - NewsTimes
Vigil in Hartford for transgender violence victims - Connecticut Post
Vigil in Hartford for transgender violence victims
Victims of violence to be remembered at vigil
Vigil in Hartford for transgender violence
Quality Reading Time
Hartford Library Branch Reopens After Renovations

CT Environmental Headlines Blog (Www)
Connecticut Post (Bridgeport, CT)
CTnow.Com (Hartford,CT)
Hartford Courant Blogs (CT)
Hartford Courant
Hartford (CT) Courant
West Hartford News
Hartford Courant
UCONN Advance (Univ Of CT) (Www)
Hartford Business Journal
Hartford Courant
WTNH-TV Channel 8 (New Haven/Hartford, CT)
WTNH-TV Channel 8 (New Haven/Hartford, CT)
Advocate (Stamford, CT)
New Haven (CT) Register
New Haven (CT) Register
Register Citizen (Torrington, CT)
Register Citizen (Torrington, CT)
Journal Inquirer
News-Times (Danbury, CT)
Connecticut Post (Bridgeport,CT)
AP
Middletown Press
Record-Journal
Hartford Courant
Hartford (CT) Courant

Hartford Library Branch Reopens After Renovations	<i>CTnow.Com (Hartford,CT)</i>
Thru March 2013	<i>Connecticut Jewish Ledger</i>
OPEN BOOKS	<i>Hartford Courant</i>
Calendar of Events	<i>Hartford Courant</i>
Library Receives Donation	<i>Hartford Courant</i>
All-Star Jazz Cast Part Of Brubeck Bash	<i>Hartford (CT) Courant</i>
Series Of Talks To Explain New Health Insurance Exchange	<i>Hartford (CT) Courant</i>
Connecticut Health Insurance Exchange Hosts Statewide "Healthy Chat" Tour	<i>ConntaCT.Com (New Haven,CT)</i>
Series Of Talks To Explain New Health Insurance Exchange	<i>CTnow.Com (Hartford,CT)</i>
Series Of Talks To Explain New Health Insurance Exchange	<i>Hartford Courant Blogs (CT)</i>
All-Star Jazz Cast Part Of Brubeck Bash	<i>CTnow.Com (Hartford,CT)</i>
Hartford Public Library	<i>Hartford Business Journal</i>
Breves Comunitarias	<i>El Sol News (Stamford, CT) (Spl)</i>
State Starting 'Chats'	<i>Hartford Courant</i>
Holiday Celebrations	<i>Hartford (CT) Courant</i>
Family Holiday Musical Concert	<i>Hartford (CT) Courant</i>
Indie Pop Series: Heather Maloney Band	<i>Hartford (CT) Courant</i>
Snowflake Story Time	<i>Hartford (CT) Courant</i>
Health Exchange forum kicks off Tuesday in Hartford	<i>Hartford (CT) Business Journal</i>
Hartford Library's remade Parkville branch debuts Mon.	<i>Hartford (CT) Business Journal</i>
Consumers Still Want A Public Option, Affordable Care	<i>CT News Junkie</i>
Inauguraci3n biblioteca	<i>El Sol News</i>
Galleries	<i>Journal Inquirer</i>
All-Star Brubeck Bash Benefits Haiti	<i>Hartford Courant</i>
Calendar of Events	<i>Hartford Courant</i>
Calendar of Events	<i>West Hartford News</i>
Calendar of Events	<i>Hartford Advocate</i>
Hartford calls for citizen commission, board members	<i>Hartford (CT) Business Journal</i>
Calendar of Events	<i>Connecticut Jewish Ledger</i>
Heather Maloney Band Kicks Off Hartford Library Indie Pop Series This Sunday - Sound Check	<i>Hartford Courant Blogs (CT)</i>
December 2012	
<u>Headline</u>	<u>Publication</u>
50 MOST INFLUENTIAL	<i>Hartford Magazine</i>
Conclusiones del Foro de Educacion y los Latinos	<i>Indentidad Latina (West Hartford,CT) (Spl)</i>

A look at life and love after 50	<i>Simsbury Life</i>
Heather Maloney - Hartford Public Library	<i>Connecticut Post (Bridgeport,CT)</i>
Exhibit At Hartford Public Library Shines	<i>Hartford (CT) Courant</i>
Light On Hog River	
Renuevan y abren sucursal de biblioteca publica	<i>El Sol News (Stamford, CT) (Spl)</i>
Breves Comunitarias	<i>El Sol News (Stamford, CT) (Spl)</i>
Artwalk Shines Light On Hog River	<i>Hartford Courant</i>
Calendar of Events	<i>Hartford Courant</i>
Exposici3n de mapas	<i>El Sol News</i>
Hartford Public Library Celebrates Newly	<i>Hartford (CT) Courant</i>
Renovated Dwight Branch With Ribbon	
Cutting	
Brighter Within, Inc. First Annual Silent	<i>Connecticut Post (Bridgeport,CT)</i>
Auction Fundraiser - Hartford Public	
Library	
Brighter Within, Inc. First Annual Silent	<i>New Canaan (CT) News-Review</i>
Auction Fundraiser - Hartford Public	
Library	
Brighter Within, Inc. First Annual Silent	<i>Westport (CT) News</i>
Auction Fundraiser - Hartford Public	
Library	
Headline not available	<i>Hartford Courant</i>
Breves Comunitarias	<i>El Sol News (Stamford, CT) (Spl)</i>
Harford Boards and Commissions to	<i>Stamfordplus.Com (Stamford,CT)</i>
interview residents to fill vacancies	
Calendar of Events	<i>Hartford Courant</i>
FREE SCREENINGS	<i>Hartford Courant</i>
Calendar of Events	<i>Journal Inquirer</i>
Presentaciones de Jazz	<i>El Sol News</i>
Calendar of Events	<i>Hartford Advocate</i>
First Night Hartford at Connecticut	<i>CBS Connecticut (Hartford,CT)</i>
Library Celebrates Renovated Dwight	<i>Hartford Courant</i>
Branch f	
Library Branch Marks Renovation	<i>Hartford Courant</i>
Calendar of Events	<i>Hartford Courant</i>
A First Night of Family Fun	<i>Hartford Courant</i>
Calendar of Events	<i>Hartford Advocate</i>
Hartford Apartments To Get Facelift	<i>Hartford (CT) Courant</i>
2012, What A Java Year It Was! - Java	<i>Hartford Courant Blogs (CT)</i>
Calendar of Events	<i>Hartford Advocate</i>
First Among Equals	<i>Hartford Advocate</i>
Apartment Complex To Be 'Stripped	<i>Hartford Courant</i>
Down,' 'Reconfigured'	
First Night Celebrates...	<i>Hartford Courant</i>
Calendar of Events	<i>Hartford Courant</i>
2012 WRAPUP	<i>Hartford Courant</i>

Ring in the New Year With Fireworks, Music and Comedy at First Night Hartford Great Things To Do	<i>CT.Com (Hartford,CT)</i>
Jazz	<i>Hartford Courant</i>
Books	<i>Hartford Courant</i>
Museums	<i>Hartford Courant</i>
Nothing Beats Fun At The Library	<i>Hartford Courant</i>
Fisher Foundation Awards Grant	<i>Hartford Courant</i>
The Hog River Revival Collection Opens	<i>Hartford Courant</i>
Baby Grand Jazz Opens 10th Season	<i>Hartford Courant</i>
Baby Grand Jazz Series Returns	<i>CTnow.Com (Hartford,CT)</i>
3-D Fireworks, Skating Rink Draw	<i>CTnow.Com (Hartford,CT)</i>
Thousands To First Night Hartford	
Baby Grand Jazz Series Returns	<i>Connecticut News - Courant.Com</i>
Winter will be having a New Year's nip tonight, too	<i>Journal Inquirer</i>
3-D Fireworks, Skating Rink Draw	<i>Hartford (CT) Courant</i>
Thousands To First Night Hartford	
Baby Grand Jazz Series Returns	<i>Hartford (CT) Courant</i>